# New Monthly Rates

| <u>SERVICE</u>                            | <u>OLD</u>   | <b>NEW</b>   | <b>CHANGE</b> |
|---|--------------|--------------|---------------|
| Basic Reception Service                   | \$10.06      | \$10.58      | +\$ .52       |
| Standard Service Plus                     | \$26.45      | \$28.07      | +\$1.62       |
| Regulatory Fee                            | \$ .04       | \$ .04       | No Chang      |
| FULL TWC SERVICE                          | \$36.55      | \$38.69      | +\$2.14       |
| PREMIUM SERVICE                           |              |              |               |
| Cinemax*                                  | \$11.95      | \$11.95      | N/C*          |
| Disney Channel*                           | \$11.95      | \$11.95      | N/C*          |
| HBO*                                      | \$11.95      | \$11.95      | N/C*          |
| Movie Channel*                            | \$11.95      | \$11.95      | N/C*          |
| Playboy*                                  | \$ 9.95      | \$ 9.95      | N/C*          |
| Showtime*                                 | \$11.95      | \$11.95      | N/C*          |
| Magic Plus*                               | \$14.95      | \$14.95      | N/C*          |
| (Pick any Three Premium Services, Remote) |              |              |               |
| Valley Pac*                               | \$19.95      | \$19.95      | N/C*          |
| (Pick any Four Premium Services, Remote)  |              |              |               |
| Super Pac*                                | \$27.95      | \$27.95      | N/C*          |
| (Pick any Five Premium Services, Remote)  |              |              |               |
| HOME THEATER PRICING                      |              |              |               |
| Home Theater PPV Movies/Events            | Price Varies | Price Varies | s N/C*        |
| DMX                                       | \$10.95      | \$10.95      | N/C*          |
| DMX W/Valley Pac                          | \$ 6.95      | \$ 6.95      | N/C*          |
| <u>EQUIPMENT</u>                          |              |              |               |
| First Converter Box                       | \$ 3.91      | \$ 4.25      | +\$ .34       |
| Additional Converter Box                  | \$ 3.91      | \$ 4.25      | +\$ .34       |
| Remote Control                            | \$ .40       | \$ .40       | N/C*          |
| Universal Remote Control                  | \$ .00       | \$ .00       | N/C*          |
| Additional Outlet                         | \$ .00       | \$ .00       | N/C*          |
| Mirror Premium Service                    | \$ 3.75      | \$ 3.75      | N/C*          |

Prices include City of Los Angeles 5.26% Franchise Fees.

\* Prices do not include Full TWC Service and Primary Converter which are required to receive premium services.

\* N/C = No Change

### **SPECIAL NOTICE**

Time Warner's customer service representatives are trained and committed to resolving any question or concern you may have about your cable service in a prompt, professional manner. A non-exclusive franchise to provide cable television service has been granted to Time Warner by the City of Los Angeles, if you have a question or concern that could not be resolved after contacting Time

Warner's customer service department, you may contact:

Board of Information Technology 120 S. San Pedro Suite 600 Los Angeles, CA 90012 (213) 485-2751 (213) 485-5034 (TDD)





### MUSIC LINE-UP

| your number nource |                     |
|--------------------|---------------------|
| 1 Showcase I       | 12 Metal            |
| 2 Showcase II      | 13 Alternative Rock |

- 3 Origens
- 4 New Releases
- 5 American Originals
- 6 Sounds of the Seasons
- 7 For Kids Only
- 8 Body & Soul 9 R&B Hits
- 10 Dance 11 Rap

17 Hit List
18 80's
19 70's
20 Solid Gold Oldies
21 Today's Country

14 Progressive

15 Classic Rock

**22 Classic Country** 

16 Soft Rock

- 23 Big Band
- 24 Easy Listening
- 25 Classical Masterpieces
- **26 Lite Classical**
- 27 Atmospheres
- 28 Lite Jazz
- 29 Jazz
- 30 Blues
- 31 Gospel



### HOW TO ORDER HOME THEATER

- 1. Check the movie & special event listings in your TV Times or the TV listings.
- 2. For movies call the 800 number listed below, up to 60 minutes before to 20 minutes after the scheduled start time.

Channel 21 1(800) 885-2121

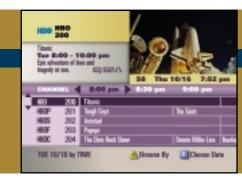
Channel 22 1(800) 885-2222

For adult features, call the 800 number listed below up to 60 minutes before to 20 minutes after the scheduled start time.

Channel 20 1(800) 885-2020 (Pleasure)

Channel 38 (Playboy): 1(800) 885-3838 ( 6pm - 4am)

- For special events, check your TV listings to find the special event phone number, then call up to ten days before the event date to order.
- 5. Tune to the appropriate channel, at the scheduled start time and enjoy the show!
- If you need additional assistance call our Customer Service Specialists at 700-6500.



### Coming Soon!

## ON SCREEN GUIDE

Our On-screen Guide makes it easy! This advanced program guide is the quickest way to find out what's on TV now, and up to seven days in advance.



### HOW TO REACH US

### **Customer Service:**

700-6500

Mon. - Fri. 8:00 am to 7:00 pm Sat. 8:30 am to 5:00 pm

### **Payment Center:**

9260 Topanga Canyon Blvd. Chatsworth, CA 91311 Mon. - Fri. 8:00 am to 6:30 pm Sat. 8:30 am to 5:00 pm

# New World of Entertainment

Awaits YOU in the

**New Millennium** 

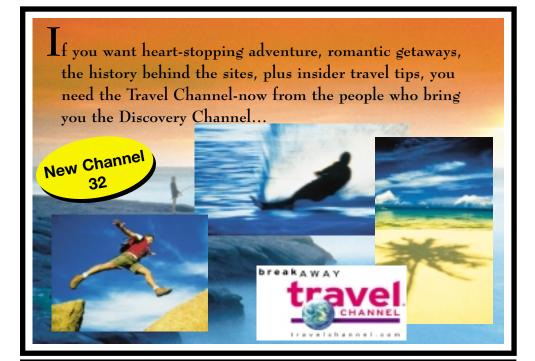


Brought to you by:



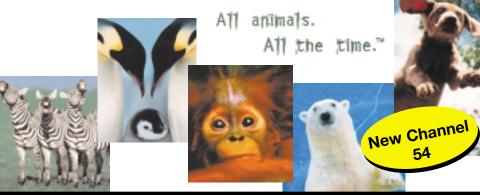
West Valley

# Just Added to Preferred Service!





elcome to Animal Planet, the only cable channel where animals play starring roles in a lineup of incredible variety! We'll surprise you and your family with wildly entertaining shows: action adventure, pet care know-how, real-life dramas and the world's most fascinating wildlife documentaries.



# New Channel Line-Up

### West Valley

|   | 2  | KCBS  | CBS, Los Angeles              |    | 38                 | GOLF      | Golf Channel (3am-6pm daily)                      |
|---|----|-------|-------------------------------|----|--------------------|-----------|---|
|   | 3  | ESPN  | 24 Hour Sports Prgm.          | *  | 38                 | HT        | Home Theater 38                                   |
| ) | 4  | KNBC  | NBC, Los Angeles              |    |                    |           | (6pm-3am Daily-Adult-Playboy)                     |
| ) | 5  | KTLA  | Independent, Los Angeles      | •  | 39                 | KJLA      | Independent, Los Angeles                          |
| ) | 6  | KVLY  | Local Valley Programming      | *  |                    | HB0       | HOME BOX OFFICE                                   |
| ) | 7  | KABC  | ABC, Los Angeles              |    | 41                 | SH0       | SHOWTIME NETWORKS                                 |
|   | 8  | USA   | USA Network                   | *  | 42                 | MAX       | CINEMAX   |
| ) | 9  | KCAL  | Independent, Los Angeles      | *  | 43                 | TMC       | THE MOVIE CHANNEL                                 |
|   | 10 | MTV   | Music Television              | *  | 44                 | DIS       | DISNEY CHANNEL                                    |
| ) | 11 | KTTV  | Fox, Los Angeles              |    | 45                 | SCI-FI    | Sci-Fi Channel                                    |
|   | 12 | CNN   | Cable News Network            |    | 46                 | AMC       | American Movie Classics                           |
| ) | 13 | KCOP  | Independent, Los Angeles      |    | 47                 | E!        | 24-Hour Entertainment News                        |
|   | 14 | QVC   | Quality Value Convenience     |    | 48                 | ESPN2     | 24-Hour Sports Programming                        |
|   | 15 | FSN   | Fox Sports Net                |    | 49                 | TNT       | Turner Network Television                         |
| ) | 16 | KPXN  | Independent, Los Angeles      |    | 50                 | TDC       | The Discovery Channel                             |
|   | 17 | TBS   | Atlanta Superstation          |    | 51                 | THC       | The History Channel                               |
|   | 18 | KSCI  | Multi-Cultural Ethnic Prgm.   |    | 52                 | MSNBC     | 24-Hour News & Internet                           |
|   | 19 | KWHY  | Independent, Los Angeles      |    |                    |           | Service   |
|   | 20 | HT    | <b>Home Theater 20</b>        |    |                    | TNN       | The Nashville Network                             |
|   |    |       | (Adult-Spice)                 |    | 54                 | ANP       | Animal Planet                                     |
|   | 21 | HT    | HUIIC HICARCI 21              |    | 57/95 <b>v</b>     |           | 24-Hour Music Video                               |
|   | 22 | HT    | <b>Home Theater 22</b>        |    | 58/96▼             | BET       | Black Entertainment                               |
|   | 23 | KRCA  | Independent, Burbank          |    |                    |           | Television  |
|   | 24 | KTBN  | ITITILLY DIDAUCAST NETWORK    |    | 60/98              |           | Fox Family Channel                                |
|   | 25 | ADV   | rne ad-vantage network/       |    | 61/99              |           | Nickelodeon                                       |
|   |    |       | Intercultural Channel         |    | 62/54              | A&E       | Arts & Entertainment                              |
| ) | 26 | KDOC  | Independent, Anaheim          |    | 00/55-             |           | Network   |
| ) | 27 | PA    | Public Access                 |    | 63/55              |           | Lifetime Network                                  |
|   | 28 | KCET  | PBS LOS Aligeles              |    | 64/56              |           | Comedy Central                                    |
| ) | 29 | EA    | Educational Access (Noon-5pm) |    | 65/57              |           | CNN Headline News                                 |
| ) | 30 | KLCS  | Independent, Los Angeles      |    | 66/58              | CNBC      | Consumer News and<br>Business                     |
|   | 31 | KHSC  | Home Shopping Channel         |    | 67/E0 <del>-</del> | TI C      |   |
|   | 32 | TRVL  | Travel Channel                |    | 67/59              | ILU       | The Learning Channel (M-F 3am-5pm, Wknds 2am-2pm) |
| ) | 33 | KVEA  | Independent, Los Angeles      |    | 67/59              | Bravo     | Best in Foreign Films                             |
| ) | 34 | KMEX  | Independent, Los Angeles      |    | 01100              | υίανο     | (M-F 5pm-3am, wknds 2pm-2am)                      |
| ) | 35 | LAC   | Los Angeles Cityview          |    | 68/60              | TWC       | The Weather Channel                               |
|   | 36 | LA    | 1.4.01                        |    | 69/61              |           | Fox Sports Net 2                                  |
|   | 37 | CSPAN | Live Nat'l Government         |    | - 5, 0 .           |           |   |
|   |    |       | Coverage                      |    |                    |           |   |
|   |    |       | A                             | ٦. | Ontional           | Duamatuma | Consider of Herea Theoter (DD)                    |

| * | Optional Premium Services or Home Theater (PPV) |
|---|---|
|   | Indicates Standard Service Plus                 |
| • | Basic Reception Services                        |
| • | Cable Ready Channel                             |

# Digital Cable Line-Up

|                   | 100<br>101<br>102<br>103<br>200<br>201<br>202<br>203<br>204<br>205<br>230<br>231<br>232<br>233<br>260 | Discovery Kids Discovery Science Discovery Wings Style HBO HBO Plus HBO Signature HBO Family HBO Comedy HBO Zone Cinemax Moremax Actionmax Thrillermax Showtime | Digital | 90<br>90<br>90<br>90<br>90<br>90<br>90<br>90<br>91<br>91<br>91 | 01<br>02<br>03<br>04<br>05<br>06<br>07<br>08<br>09<br>0 | Showcase I Showcase II Origens New Releases American Originals Sounds of the Season For Kids Only World Beat Body & Soul Classic R&B R&B Hits Dance Rap Metal |           |
|-------------------|---|---|---|--|---|---|-----------|
| <u> </u>          | 261<br>262<br>263<br>264<br>290<br>291<br>300<br>301<br>302   | Showtime 2 Showtime 3 Showtime Extreme Showtime Beyond The Movie Channel The Movie Channel 2 Encore Encore Action Encore Love Stories                           | Digital   | 91<br>91<br>91<br>91<br>91<br>92<br>92                         | 5<br>6<br>7<br>8<br>9                                   | Alternative Rock Progressive Classic Rock Rock Hits Soft Rock Hit List 80 s 70 s  | 222222222 |
| MOV<br>PAC        | 303<br>304<br>305   | Encore Mystery Encore True Stories Encore Westerns  | Digital<br>Digital<br>Digital   | 92<br>92<br>92<br>92<br>92                                     | 23<br>24<br>25  | Solid Gold Oldies Today s Country Classic Country Big Band Singers and Standards  |           |
| SPORTS & INFO PAC | 330<br>331<br>332<br>333<br>334<br>335<br>336   | Golf Channel (24 hours) ESPN Classic CNN/Sports Illustrated Speedvision The Health Network Outdoor Channel CNNfn  | Digital Digital Digital Digital Digital Digital Digital Digital   | 92<br>92<br>92<br>93<br>93                                     | 27<br>28<br>29<br>30<br>31                              | Easy Listening Classical Masterpieces Light Classical Atmospheres Light Jazz Jazz   |           |
| VARIETY<br>PAC    | 360<br>361<br>362<br>363<br>364   | Game Show Network Ovation (24 hours) Country Music Television BET on Jazz Court TV  | Digital Digital Digital Digital Digital   | 93<br>93<br>93<br>93<br>93<br>93                               | 34<br>35<br>36<br>37<br>38                              | Blues Gospel Contemporary Christian Musica Latina Tropical Mexicana Tejano  |           |
|                   | 450<br>451-46   | Digital Home Theater Previews 34 Digital Home Theater NBA.com TV 53 NBA LEAGUE PASS Home Theater (Adult-Hot Choice)   | Digital Digital Digital Digital   | 93   |   | ital Basic plus choice of Movie   |           |

Home Theater (Adult-Playboy)

Home Theater (Adult-Spice)

Optional Digital Premium Services and Digital Home Theater (PPV)

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Digital

Digital