

New Monthly Rates

SERVICE

Basic Reception Service	\$10.06	\$10.58	+\$.52
Standard Service Plus	\$26.45	\$28.07	+\$ 1.62
Regulatory Fee	\$.04	\$.04	No Change

FULL TWC SERVICE \$36.55 \$38.69 +\$2.14

PREMIUM SERVICE

Cinemax*	\$11.95	\$11.95	N/C*
Disney Channel*	\$11.95	\$11.95	N/C*
HBO*	\$11.95	\$11.95	N/C*
Movie Channel*	\$11.95	\$11.95	N/C*
Playboy*	\$ 9.95	\$ 9.95	N/C*
Showtime*	\$11.95	\$11.95	N/C*
Magic Plus*	\$14.95	\$14.95	N/C*

(Pick any Three Premium Services, Remote)

Valley Pac* \$19.95 \$19.95 N/C*

(Pick any Four Premium Services, Remote)

Super Pac* \$27.95 \$27.95 N/C*

(Pick any Five Premium Services, Remote)

HOME THEATER PRICING

Home Theater PPV Movies/Events	Price Varies	Price Varies	N/C*
DMX	\$10.95	\$10.95	N/C*
DMX W/Valley Pac	\$ 6.95	\$ 6.95	N/C*

EQUIPMENT

First Converter Box	\$ 3.91	\$ 4.25	+\$.34
Additional Converter Box	\$ 3.91	\$ 4.25	+\$.34
Remote Control	\$.40	\$.40	N/C*
Universal Remote Control	\$.00	\$.00	N/C*
Additional Outlet	\$.00	\$.00	N/C*
Mirror Premium Service	\$ 3.75	\$ 3.75	N/C*

Prices include City of Los Angeles 5.26% Franchise Fees.

* Prices do not include Full TWC Service and Primary Converter which are required to receive premium services.

* N/C = No Change

SPECIAL NOTICE

Time Warner's customer service representatives are trained and committed to resolving any question or concern you may have about your cable service in a prompt, professional manner. A non-exclusive franchise to provide cable television service has been granted to Time Warner by the City of Los Angeles, if you have a question or concern that could not be resolved after contacting Time Warner's customer service department, you may contact:

Board of Information Technology
120 S. San Pedro Suite 600
Los Angeles, CA 90012
(213) 485-2751
(213) 485-5034 (TDD)



Coming Soon!

MUSIC LINE-UP

1 Showcase I	12 Metal	23 Big Band
2 Showcase II	13 Alternative Rock	24 Easy Listening
3 Origens	14 Progressive	25 Classical Masterpieces
4 New Releases	15 Classic Rock	26 Lite Classical
5 American Originals	16 Soft Rock	27 Atmospheres
6 Sounds of the Seasons	17 Hit List	28 Lite Jazz
7 For Kids Only	18 80's	29 Jazz
8 Body & Soul	19 70's	30 Blues
9 R&B Hits	20 Solid Gold Oldies	31 Gospel
10 Dance	21 Today's Country	
11 Rap	22 Classic Country	



HOW TO ORDER HOME THEATER

- Check the movie & special event listings in your TV Times or the TV listings.
- For movies call the 800 number listed below, up to 60 minutes before to 20 minutes after the scheduled start time.
Channel 21 1(800) 885-2121
Channel 22 1(800) 885-2222
- For adult features, call the 800 number listed below up to 60 minutes before to 20 minutes after the scheduled start time.
Channel 20 1(800) 885-2020 (Pleasure)
Channel 38 (Playboy): 1(800) 885-3838 (6pm - 4am)
- For special events, check your TV listings to find the special event phone number, then call up to ten days before the event date to order.
- Tune to the appropriate channel, at the scheduled start time and enjoy the show!
- If you need additional assistance call our Customer Service Specialists at 700-6500.



Coming Soon!

ON SCREEN GUIDE

Our On-screen Guide makes it easy! This advanced program guide is the quickest way to find out what's on TV now, and up to seven days in advance.



HOW TO REACH US

Customer Service:

700-6500

Mon. - Fri. 8:00 am to 7:00 pm

Sat. 8:30 am to 5:00 pm

Payment Center:

9260 Topanga Canyon Blvd.

Chatsworth, CA 91311

Mon. - Fri. 8:00 am to 6:30 pm

Sat. 8:30 am to 5:00 pm

A New World of Entertainment
Awaits YOU in the
New Millennium



Brought to you by:

 **TIME WARNER**
COMMUNICATIONS®
West Valley

Just Added to Preferred Service!

If you want heart-stopping adventure, romantic getaways, the history behind the sites, plus insider travel tips, you need the Travel Channel-now from the people who bring you the Discovery Channel...



Welcome to Animal Planet, the only cable channel where animals play starring roles in a lineup of incredible variety! We'll surprise you and your family with wildly entertaining shows: action adventure, pet care know-how, real-life dramas and the world's most fascinating wildlife documentaries.



New Channel Line-Up

West Valley

- | | | | | | |
|------|-------|--|----------|--------|---|
| ● 2 | KCBS | CBS, Los Angeles | ■ 38 | GOLF | Golf Channel (3am-6pm daily) |
| ■ 3 | ESPN | 24 Hour Sports Prgm. | ★ 38 | HT | Home Theater 38
(6pm-3am Daily-Adult-Playboy) |
| ● 4 | KNBC | NBC, Los Angeles | ● 39 | KJLA | Independent, Los Angeles |
| ● 5 | KTLA | Independent, Los Angeles | ★ 40 | HBO | HOME BOX OFFICE |
| ● 6 | KVLY | Local Valley Programming | ★ 41 | SHO | SHOWTIME NETWORKS |
| ● 7 | KABC | ABC, Los Angeles | ★ 42 | MAX | CINEMAX |
| ■ 8 | USA | USA Network | ★ 43 | TMC | THE MOVIE CHANNEL |
| ● 9 | KCAL | Independent, Los Angeles | ★ 44 | DIS | DISNEY CHANNEL |
| ■ 10 | MTV | Music Television | ■ 45 | SCI-FI | Sci-Fi Channel |
| ● 11 | KTTV | Fox, Los Angeles | ■ 46 | AMC | American Movie Classics |
| ■ 12 | CNN | Cable News Network | ■ 47 | E! | 24-Hour Entertainment News |
| ● 13 | KCOP | Independent, Los Angeles | ■ 48 | ESPN2 | 24-Hour Sports Programming |
| ■ 14 | QVC | Quality Value Convenience | ■ 49 | TNT | Turner Network Television |
| ■ 15 | FSN | Fox Sports Net | ■ 50 | TDC | The Discovery Channel |
| ● 16 | KPXN | Independent, Los Angeles | ■ 51 | THC | The History Channel |
| ● 17 | TBS | Atlanta Superstation | ■ 52 | MSNBC | 24-Hour News & Internet Service |
| ● 18 | KSCI | Multi-Cultural Ethnic Prgm. | ■ 53 | TNN | The Nashville Network |
| ● 19 | KWHY | Independent, Los Angeles | ■ 54 | ANP | Animal Planet |
| ★ 20 | HT | Home Theater 20
(Adult-Spice) | ■ 57/95▼ | VH1 | 24-Hour Music Video |
| ★ 21 | HT | Home Theater 21 | ■ 58/96▼ | BET | Black Entertainment Television |
| ★ 22 | HT | Home Theater 22 | ■ 60/98▼ | FFC | Fox Family Channel |
| ● 23 | KRCA | Independent, Burbank | ■ 61/99▼ | NICK | Nickelodeon |
| ● 24 | KTBN | Trinity Broadcast Network | ■ 62/54▼ | A&E | Arts & Entertainment Network |
| ■ 25 | ADV | The Ad-Vantage Network/
Intercultural Channel | ■ 63/55▼ | LFN | Lifetime Network |
| ● 26 | KDOC | Independent, Anaheim | ■ 64/56▼ | COM | Comedy Central |
| ● 27 | PA | Public Access | ■ 65/57▼ | HN | CNN Headline News |
| ● 28 | KCET | PBS Los Angeles | ■ 66/58▼ | CNBC | Consumer News and Business |
| ● 29 | EA | Educational Access (Noon-5pm) | ■ 67/59▼ | TLC | The Learning Channel
(M-F 3am-5pm, Wknds 2am-2pm) |
| ● 30 | KLCS | Independent, Los Angeles | ■ 67/59▼ | Bravo | Best in Foreign Films
(M-F 5pm-3am, wknds 2pm-2am) |
| ● 31 | KHSC | Home Shopping Channel | ■ 68/60▼ | TWC | The Weather Channel |
| ● 32 | TRVL | Travel Channel | ■ 69/61▼ | FSN2 | Fox Sports Net 2 |
| ● 33 | KVEA | Independent, Los Angeles | | | |
| ● 34 | KMEX | Independent, Los Angeles | | | |
| ● 35 | LAC | Los Angeles Cityview | | | |
| ● 36 | LA | LA Channel | | | |
| ■ 37 | CSPAN | Live Nat'l Government Coverage | | | |



Coming Soon!

Digital Cable Line-Up

	100	Discovery Kids	Digital	900	Showcase I	🎵
	101	Discovery Science	Digital	901	Showcase II	🎵
	102	Discovery Wings	Digital	902	Origens	🎵
	103	Style	Digital	903	New Releases	🎵
MOVIE PAC	200	HBO	Digital	904	American Originals	🎵
	201	HBO Plus	Digital	905	Sounds of the Season	🎵
	202	HBO Signature	Digital	906	For Kids Only	🎵
	203	HBO Family	Digital	907	World Beat	🎵
	204	HBO Comedy	Digital	908	Body & Soul	🎵
	205	HBO Zone	Digital	909	Classic R&B	🎵
	230	Cinemax	Digital	910	R&B Hits	🎵
	231	Moremax	Digital	911	Dance	🎵
	232	Actionmax	Digital	912	Rap	🎵
	233	Thrillermax	Digital	913	Metal	🎵
	260	Showtime	Digital	914	Alternative Rock	🎵
	261	Showtime 2	Digital	915	Progressive	🎵
	262	Showtime 3	Digital	916	Classic Rock	🎵
	263	Showtime Extreme	Digital	917	Rock Hits	🎵
	264	Showtime Beyond	Digital	918	Soft Rock	🎵
	290	The Movie Channel	Digital	919	Hit List	🎵
291	The Movie Channel 2	Digital	920	80 s	🎵	
MOVIE PAC	300	Encore	Digital	921	70 s	🎵
	301	Encore Action	Digital	922	Solid Gold Oldies	🎵
	302	Encore Love Stories	Digital	923	Today s Country	🎵
	303	Encore Mystery	Digital	924	Classic Country	🎵
	304	Encore True Stories	Digital	925	Big Band	🎵
	305	Encore Westerns	Digital	926	Singers and Standards	🎵
SPORTS & INFO PAC	330	Golf Channel (24 hours)	Digital	927	Easy Listening	🎵
	331	ESPN Classic	Digital	928	Classical Masterpieces	🎵
	332	CNN/Sports Illustrated	Digital	929	Light Classical	🎵
	333	Speedvision	Digital	930	Atmospheres	🎵
	334	The Health Network	Digital	931	Light Jazz	🎵
	335	Outdoor Channel	Digital	932	Jazz	🎵
	336	CNNfn	Digital	933	Blues	🎵
VARIETY PAC	360	Game Show Network	Digital	934	Gospel	🎵
	361	Ovation (24 hours)	Digital	935	Contemporary Christian	🎵
	362	Country Music Television	Digital	936	Musica Latina	🎵
	363	BET on Jazz	Digital	937	Tropical	🎵
	364	Court TV	Digital	938	Mexicana	🎵
			939	Tejano	🎵	
	400	Digital Home Theater Previews	Digital	Digital Basic plus choice of Movie		
	401-434	Digital Home Theater	Digital	Optional Digital Premium Services and Digital Home Theater (PPV)		
	450	NBA.com TV	Digital			
	451-463	NBA LEAGUE PASS	Digital			
	500	Home Theater (Adult-Hot Choice)	Digital			
	501	Home Theater (Adult-Playboy)	Digital			
	502	Home Theater (Adult-Spice)	Digital			
	503	Home Theater (Adult-Spice2)	Digital			